

Extended Contacts



User Guide

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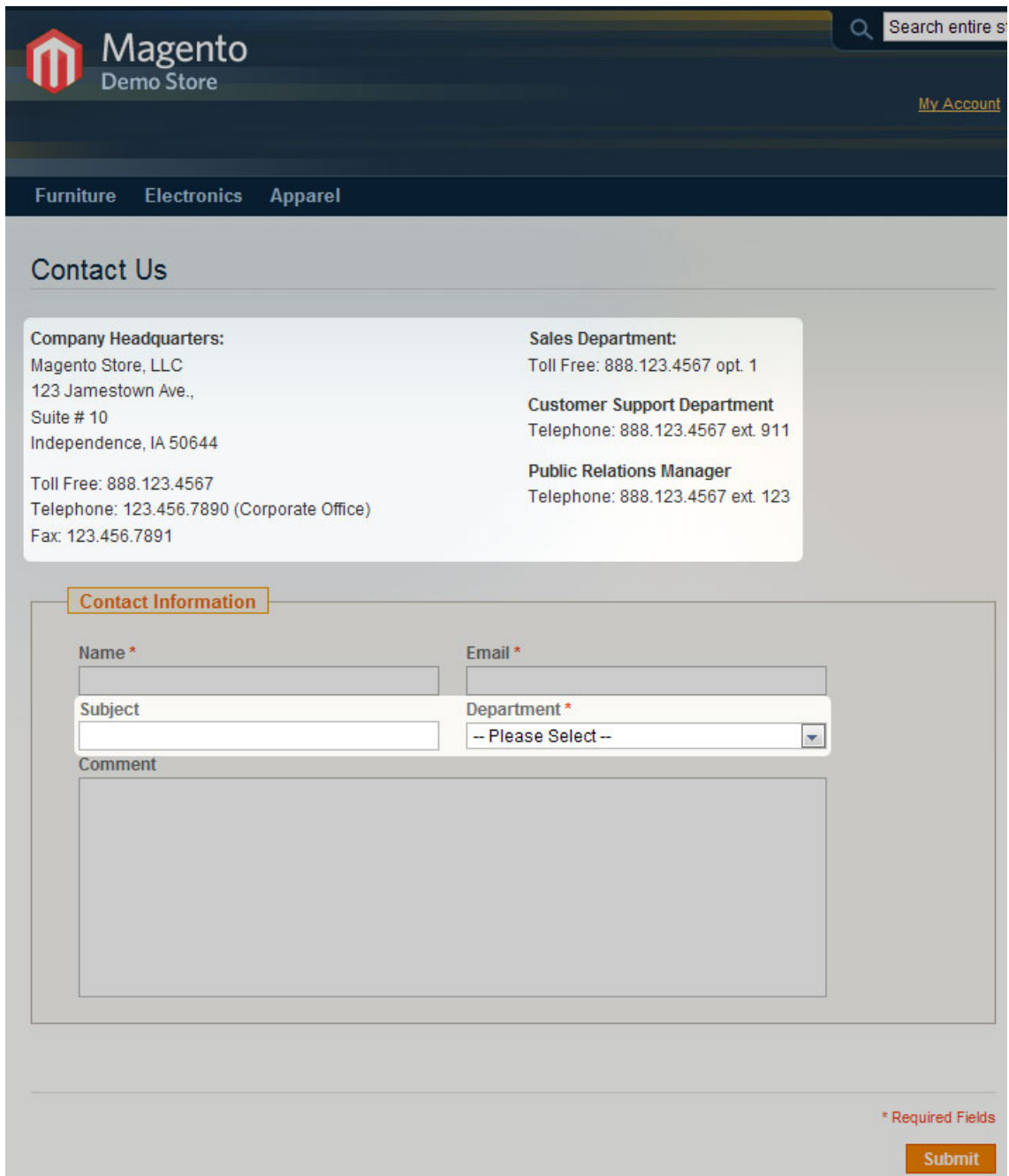
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Table of Contents

1	Extension Description	4
2	Extension Installation	6
3	Extension Usage	7
4	Support	8
5	Getting Help with Magento	9

Extension Description

Extended Contacts extension replaces Magento standard 'Contact Us' page with the extended one. Now Magento Store owners can easily define multiple contact departments with different names and recipient emails.



The screenshot displays the 'Contact Us' page on the Magento Demo Store. The page header includes the Magento logo, 'Demo Store' text, a search bar, and a 'My Account' link. A navigation menu lists 'Furniture', 'Electronics', and 'Apparel'. The main content area is titled 'Contact Us' and features a contact information box with two columns of details:

Company Headquarters: Magento Store, LLC 123 Jamestown Ave., Suite # 10 Independence, IA 50644 Toll Free: 888.123.4567 Telephone: 123.456.7890 (Corporate Office) Fax: 123.456.7891	Sales Department: Toll Free: 888.123.4567 opt. 1 Customer Support Department Telephone: 888.123.4567 ext. 911 Public Relations Manager Telephone: 888.123.4567 ext. 123
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Below the contact information is a 'Contact Information' section containing a form with the following fields:

- Name *
- Email *
- Subject
- Department * (dropdown menu with "-- Please Select --")
- Comment (text area)

A 'Submit' button is located at the bottom right of the form. A note at the bottom right of the page indicates '* Required Fields'.

In addition the extension allows adding Static Block text above the form. This text can also be set individually per Store View.

Extension Installation

- 1 Log out from Magento Admin panel if you are logged in
- 2 Unpack the contents of the 'extension' folder from the package file purchased from MageWorx to your Magento root folder
- 3 Log into Magento Admin Panel
- 4 If Cache Control is enabled in Magento go to 'System > Cache Management' section, select 'Refresh' under 'All Cache' drop-down menu and press 'Save Cache Settings'
- 5 Now go to 'System > Configuration > MageWorx tab > Extensions & Support' section. If you see 'Extended Contacts' in the list of installed MageWorx extensions you are done.

Extensions Information	
Installed MageWorx Extensions	
MageWorx Admin	v1.1.1
Extended Contacts	v1.0.0

Extension Usage

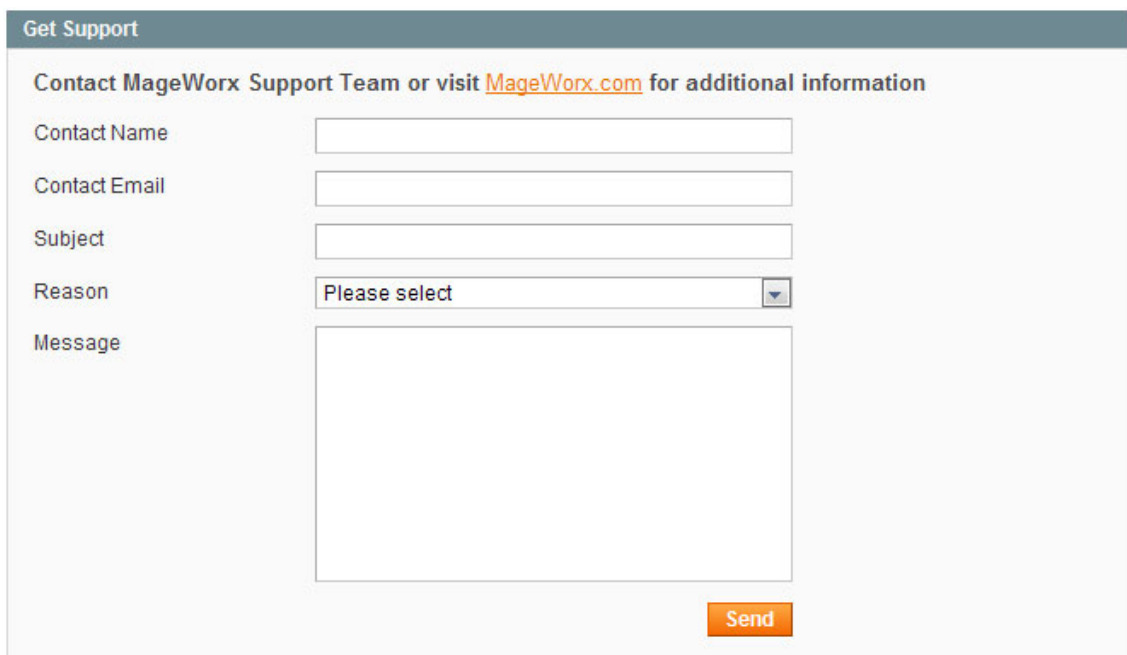
- 1 First, log into Magento Admin panel and go to 'System > Configuration > MageWorx tab > Customers > Extended Contacts' section to configure the extension
- 2 Set 'Default Recipient' email. This email will be used for the 'Contact Us' inquiries by default
- 3 Enter department names and emails into 'Departments' text field if you want your visitors to be able to select to which department an inquiry will be sent
- 4 Select Static Block to be displayed before the 'Contact Us' form. Go to 'CMS > Static Blocks' section to edit static block

Support

MageWorx offers FREE lifetime support and updates for any extension developed for Magento.

If you need support related to MageWorx extension usage, feel free to contact us at support@mageworx.com

Or send us a message directly from your Magento Admin Panel. To do it, go to 'System > Configuration' section, 'MageWorx' tab 'Extensions & Support > Get Support'.



The screenshot shows a 'Get Support' form with the following fields:

- Contact Name:
- Contact Email:
- Subject:
- Reason:
- Message:

A 'Send' button is located at the bottom right of the form.

Getting Help with Magento

MageWorx offers outstanding services developing custom tailored solutions for Magento platform to attain your eCommerce objectives.

Our professional impassioned team provides profound and custom oriented development of your project in a short timeframe. You are most welcome to contact us at sales@mageworx.com